



ગુજરાત વેપારી મહામંડળ

Gujarat Chamber of Commerce & Industry



Pathik Patwari
President

Ajay Patel
Sr. Vice President

Yogesh Parikh
Vice President

Anil Jain
Hon. Secretary

Dilip Padhya
Hon. Secretary (R)

Apurva Shah
Hon. Treasurer

22nd October, 2022 128358

To,

Shri Sanjay Shrivastava, IPS
Commissioner of Police
Ahmedabad

Sub: Request to issue clarificatory guidelines to officers in view of the forthcoming festivities

Respected Sir,

Greetings from Gujarat Chamber of Commerce and Industry (GCCI).

As you are kindly aware, the Hotels and Restaurants industry was amongst the worst hit industries due to COVID-19 pandemic, with many of the members facing survival issues. Due to various restrictions imposed on the Hotel and Restaurants industry due to COVID during the last 2 years, the industry is expecting to do good business this year under normal conditions, and preparing to capitalize on the upcoming festivities to provide a boost to their business.

However, the Hotel and Restaurant owners are facing some practical problems due to lack of clarity on part of the police officers on ground duty. We are highlighting some of these practical issues along with a request to kindly issue clarificatory guidelines to the officers on field duty to facilitate Ease of Doing Business and allow smooth operations of the Hotels and Restaurants during this festive season.

1. Hotels and Restaurants having valid FSSAI License have been allowed to operate 24 hours x 7 days. However, the police officers on duty are forcing them to shut down their operations at night, causing huge loss of business.
2. In many cases, there is unnecessary involvement by the department officers and undue documentation, fines and penalty are insisted even though the relevant rules and laws have been adhered with. For e.g., many a times issues are raised with respect to the information printed on the packaging, weight of product, MRP printed on the package etc. Even though established organizations have been allowed to keep the product price more than the MRP as per the Hon'ble high Court's order, the officers are not allowing the same and charging exorbitant fine.

In view of the above, we request you to kindly issue necessary clarificatory guidelines to the department officers on duty, so that the Hotel and Restaurant owners do not have to face undue hardships during this Diwali festive season.

We look forward to your positive intervention in the matter.

With warm regards,

Sincerely,

Pathik Patwari
President