

16th July, 2019

GCCI/DYSGR/FIN&B/2019-20/7709

Shri Shaktikanta Das

Governor Reserve Bank of India Central Office Building, Shahid Bhagat Singh Road Mumbai-400001

Respected Sir,

Greetings from the Gujarat Chamber of Commerce & Industry.

Sir, we greatly appreciate the announcement made by Hon'ble Finance Minister in the Budget-2019-20 regarding abolishment of Merchant Discount Rate [MDR] on payment made through low cost digital modes of payment, which include payments made through digital modes such as BHIM UPI, UPI-QR code, AADHAAR pay, Debit cards, NEFT, RTGS amongst others.

This initiative is aimed at providing a boost to digital payments by businesses. However, we are highly disappointed to find that all the banks, both Nationalized and Private sector banks, except State Bank of India are still recovering MDR charges on such online payment by cautions.

Sir, this is in clear violation of the decision announced in the Budget and threatens to defeat the very purpose of the initiative. We therefore request you to kindly look into the matter urgently and issue necessary instructions to the banks to immediately stop recovering such MDR charges on online digital payments.

We look forward to your urgent positive intervention in this serious matter.

With regards,

Durgesh Buch

President

C.C.

Shri S.K. Panigrahy, Regional Director Reserve Bank of India,

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